



# CFCA Annual Meeting & Educational Event

**PGA National Resort & Spa  
West Palm Beach, FL**

**9-11 June 2020**

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**Tuesday 9 June 2020**

<b>10:30am to 11:00am</b>	<b>Registration Open and Coffee</b>
<b>11:00am to 12:30pm</b>	<b>Brown Bag Workshop (Optional) - Lunch Provided</b>
<b>12:30pm to 1:00pm</b>	<b>Break</b>
<b>1:00pm to 1:15pm</b>	<b>Conference Opening: Welcome, Announcements and Introductions</b>
<b>1:15pm to 1:45pm</b>	<b>General Session:</b>
<b>1:45pm to 2:15pm</b>	<b>General Session:</b>
<b>2:15pm to 2:45pm</b>	<b>General Session:</b>
<b>2:45pm to 3:15pm</b>	<b>Break</b>
<b>3:15pm to 3:30pm</b>	<b>Rapid Fire: Vendor</b>
<b>3:30pm to 4:00pm</b>	<b>General Session:</b>
<b>4:00pm to 4:30pm</b>	<b>General Session:</b>
<b>4:30pm to 5:00pm</b>	<b>Round Table</b>
<b>5:00pm to 5:30pm</b>	<b>Adjourn for the Day – Free Time</b>
<b>5:30pm to 6:00pm</b>	<b>First-time Attendees Orientation</b>
<b>6:00pm to 8:00pm</b>	<b>Ice Breaker Reception</b>



## Wednesday 10 June 2020

8:00am to 9:00am	Breakfast / Registration Open
9:00am to 9:45am	CFCA 35 <sup>th</sup> Annual Meeting (Members Only)
9:45am to 10:00am	Break
10:00am to 10:15am	Reconvene, Announcements, etc.
10:15am to 10:30am	Rapid Fire: Operator
10:30am to 11:00am	General Session:
11:00am to 11:30am	Break
11:30am to 12:00pm	General Session:
12:00pm to 12:30pm	General Session:
12:30pm to 1:30pm	Lunch
1:30pm to 2:00pm	General Session:
2:00pm to 2:30pm	General Session:
2:30pm to 3:00pm	General Session:
3:00pm to 3:30pm	Break
3:30pm to 4:00pm	Round Table
4:00pm to 4:30pm	General Session:
4:30pm to 5:00pm	<b>Knowledge Network</b> Interactive discussions on fraud/revenue assurance issues you are seeing today, content from the event, future desired content/topics and general questions. In a room full of experts this is a great platform for developing your knowledge base.
5:00pm to 5:30pm	Adjourn for the Day – Free Time
5:30pm to 8:00pm	Evening Event:



## Thursday 11 June 2020

<b>8:00am to 9:00am</b>	<b>Breakfast / Registration Open</b>
<b>9:00am to 9:15am</b>	<b>Reconvene, Announcements, etc.</b>
<b>9:15am to 9:45am</b>	<b>General Session:</b>
<b>9:45am to 10:15am</b>	<b>General Session:</b>
<b>10:15am to 10:45am</b>	<b>Break</b>
<b>10:45am to 11:00am</b>	<b>Rapid Fire: Vendor</b>
<b>11:00am to 11:30am</b>	<b>General Session:</b>
<b>11:30am to 12:00pm</b>	<b>General Session:</b>
<b>12:00pm to 12:30pm</b>	<b>Round Table</b>
<b>12:30pm to 1:00pm</b>	<b>Knowledge Network</b> Interactive discussions on fraud/revenue assurance issues you are seeing today, content from the event, future desired content/topics and general questions. In a room full of experts this is a great platform for developing your knowledge base.
<b>1:00pm</b>	<b>Closing Remarks / Adjourn</b>