

## Privacy Statement

The Communications Fraud Control Association (CFCA) has created this privacy statement in order to demonstrate our firm commitment to privacy. The following discloses our information gathering and dissemination practices for this website: [www.cfca.org](http://www.cfca.org). This privacy statement applies solely to information collected by this web site.

### **IP Address**

We use your IP address to help diagnose problems with our server and to administer our Web site. Your IP address is used to gather broad demographic information.

### **Registration Form**

Our site's registration form may require users to give us contact information (like their name and email address), financial information (like their credit card numbers), and demographic information (like their zip code). We use user contact information from the registration form to send the user information about our organization. Membership information is used in accordance with the membership agreement and bylaws. The member's contact information is also used to contact the member when necessary. A member's name and email address is also available to all other members in a contact list in a password-protected area. Users may opt-out of receiving future mailings; see the choice/opt-out section below. Financial information that is collected is used to bill the user for products and services ordered. Demographic and profile data is also collected at our site.

### **Links**

This site contains links to other sites. CFCA is not responsible for the privacy practices or the content of such Web sites.

### **Partner**

Our site is developed, hosted and maintained by a third party who has access to all information on this site. This "Powered by" partner is responsible for maintaining the privacy described in this statement. The third party retains no rights or privileges associated with the information (i.e. cannot distribute, sell, exchange the information collected)

### **Registration & Order Forms**

Our site uses registration and order forms for members to request information, products, and services. We collect contact information (like their email address), financial information (like their credit card numbers), and demographic information (like their zip code). Contact information from the forms is used to process registrations or orders. The user's contact information is used to get in touch with the member when necessary. Users may opt-out of receiving future mailings; see the choice/opt-out section below. Financial information that is collected is used to bill the user for products and services.

### **Forums**

This site makes forums available to its members. The web site has a "members only" (password-protected) forum. Please remember that any information that is disclosed in these areas will not become public information.

### **Security**

This site has security measures in place to protect the loss, misuse and alteration of the information under our control. The physical devices running this site are located in a secure facility.

A high-strength firewall protects our database from outsiders. Access to many areas of our site is password protected. We use Secure Socket Layers (SSL) to encrypt sensitive data you send us.

All credit card transactions are handled by a reputable third party banking and processing institution. They receive the information needed to verify and authorize a customer's credit card and process the order.

### **Choice/Opt-Out**

Our site provides users the opportunity to opt-out of receiving communications from us at the point where we request information about the visitor.

This site gives users the following options for removing their information from our database so as to not receive future communications or to no longer receive our service.

1. You can send email to [fraud@cfca.org](mailto:fraud@cfca.org)
2. You can send mail to the following postal address:  
CFCA 4 Becker Farm Road  
4th Floor, Roseland, NJ 07068

### **Notification of Changes**

If we decide to change our privacy policy, we will post those changes on our web site so our users are always aware of what information we collect, how we use it, and under circumstances, if any, we disclose it. If at any point we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will notify users by way of an email. Users will have a choice as to whether or not we use their information in this different manner. We will use information in accordance with the privacy policy under which the information was collected.